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STATE OF HAWAII  
DEPARTMENT OF TRANSPORTATION  
869 PUNCHBOWL STREET  
HONOLULU, HAWAII 96813-5097

IN REPLY REFER TO:  
OCR 1.8798

August 31, 2018

Aloha,

Re: Study about conducting business with Hawaii Department of Transportation

The Hawaii Department of Transportation (HDOT) has engaged Keen Independent Research to conduct a study regarding companies that are currently and/or are interested in doing business with the department. As a part of this study; telephone surveys, online surveys, and in-person interviews will be conducted to gather information and input from such businesses engaged in construction, engineering, airport concessions and other businesses.

Over the next several weeks, Customer Research International will be calling businesses on behalf of Keen Independent to gather information about companies in Hawaii. We would greatly appreciate your participation in this survey as your responses and insights will be an important contribution to this effort.

For questions, please contact Melanie Martin, HDOT Civil Rights Coordinator at (808) 831-7912 or [Melanie.Martin@hawaii.gov](mailto:Melanie.Martin@hawaii.gov). You may also contact Keen Independent through the study hotline at (623) 349-4384, or study email at [HDOTdisparitystudy2019@keenindependent.com](mailto:HDOTdisparitystudy2019@keenindependent.com).

More on the study can be found at: [www.keenindependent.com/hdotdisparitystudy2019](http://www.keenindependent.com/hdotdisparitystudy2019).

Sincerely,

A handwritten signature in blue ink, appearing to read "Jade T. Butay".

JADE T. BUTAY  
Director of Transportation