

STATE OF HAWAI'I | KA MOKU'ĀINA 'O HAWAI'I **DEPARTMENT OF TRANSPORTATION | KA 'OIHANA ALAKAU** 869 PUNCHBOWL STREET **HONOLULU, HAWAII 96813-5097**

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EDWIN H. SNIFFEN

DIRECTOR

KA LUNA HO'OKELE

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IN REPLY REFER TO:

OCR-A 1.9140

NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (ADA), the State of Hawaii Department of Transportation (HDOT) will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

Employment: HDOT does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

Effective Communication: HDOT will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in **HDOT** programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: HDOT will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcomed in HDOT offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of HDOT, should contact HDOT's ADA Coordinator, Duane Buote by email at duane.e.buote@hawaii.gov or phone at (808) 831-7931 [Voice/TTY]. Requests made as early as possible have a greater likelihood of being fulfilled.

The ADA does not require **HDOT** to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a program, service, or activity of **HDOT** is not accessible to persons with disabilities should be directed to HDOT's ADA Coordinator, Duane Buote by email at duane.e.buote@hawaii.gov or phone at (808) 831-7931 [Voice/TTY].

HDOT will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.

id fr	Nov 15, 2023
EDWIN H. SNIFFEN	Date
Director of Transportation	