

FINAL QUESTIONS AND RESPONSES
CONCERNING PROPOSALS TO THE
WI-FI SYSTEM CONCESSION
AGREEMENT

AT

HONOLULU INTERNATIONAL AIRPORT,
KAHULUI AIRPORT,
KONA INTERNATIONAL AIRPORT AT
KEAHOLE, LIHU‘E AIRPORT
AND HILO INTERNATIONAL AIRPORT

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1. Would the STATE provide airport design layouts (Gate to Curb), with existing telco, electrical and storage rooms identified? CAD or DWG files would be preferable.
 - a. Would you share the necessary process to obtain these detailed documents?
 - b. Would the STATE provide this information prior to the published 12/21 "Answers" date?

Response: *The State of Hawai'i Airport System is comprised of four districts, O'ahu District (Honolulu International Airport), Maui District (Kahului Airport), Hawai'i Island District (Kona International Airport at Keahole and Hilo International Airport) and Kaua'i District (Lihue Airport). Each of the district offices maintain their own plans. Requests should be directed to each of the Airport Manager's office. Requests can be emailed to: Sidney.a.hayakawa@hawaii.gov.*

2. Are there any AP (Wi-Fi Access Point) placement restrictions throughout the airport?

Response: *The STATE is not aware of any such restrictions, however should such restrictions be discovered subsequent to the award of the concession; the STATE will work with the concessionaire to insure coverage throughout the terminal buildings.*

3. Are there any restrictions to AP (Wi-Fi Access Point) placement in proximity to cameras and TSA areas? Would you share any regulations pertaining to this matter?

Response: *The STATE is not aware of any such restrictions, however should such restrictions be discovered subsequent to the award of the concession; the STATE will work with the concessionaire to insure coverage throughout the terminal buildings.*

4. Understanding that supporting non-English speaking passengers is a critical element to the, what languages would the STATE recommend be supported?

Response: *All languages to be supported are the responsibility of the concessionaire; however, languages may include without limitation the following: Japanese, Chinese (Mandarin and Cantonese), Filipino (Tagalog, Ilocano and Visayan), Korean, Hawaiian, Tahitian, Samoan, Tongan and Fijian.*

5. Is the STATE willing to enter into a separate Lease Agreement for the cellular communications infrastructure?

Response: *The STATE is offering a fixed term for the concession and any improvements or functions necessary to provide the service.*

6. If the STATE requires a Concession Agreement only, that incorporates the Wi-Fi and Cellular Communications Infrastructure would the STATE clarify the following:
 - a. Term (only pertaining to cellular) - Cellular Communications infrastructure may require a longer term length than the Wi-Fi Concession. Would the State be open to a longer than seven year term length for the cellular?

Response: *The STATE is offering a fixed term for the concession and any improvements or functions necessary to provide the service.*

7. Who are the companies bidding on this project?

Response: *The STATE is unable to identify the company or companies bidding on this project.*

8. Will the Hawaii DOT make drawings available for each of the 5 airports, in order to get a better idea of cable pathways, designs, etc?

Response: *The State of Hawai'i Airport System is comprised of four districts, O'ahu District (Honolulu International Airport), Maui District (Kahului Airport), Hawai'i Island District (Kona International Airport at Keahole and Hilo International Airport) and Kaua'i District (Lihu'e Airport). Each of the district offices maintain their own plans. Requests should be directed to each of the Airport Manager's office. Requests can be emailed to: Sidney.a.hayakawa@hawaii.gov.*