



**STATE OF HAWAII
DEPARTMENT OF TRANSPORTATION
103 ALA LUINA STREET
KAHULUI, HAWAII 96732**


FORD N. FUCHIGAMI
DIRECTOR

Deputy Directors
JADE T. BUTAY
ROSS M. HIGASHI
EDWIN H. SNIFFEN
DARRELL T. YOUNG

IN REPLY REFER TO:
HAR-M 17-032

May 1, 2017

To: AGENTS

From: Duane Kim, Harbor Master 

Subject: Delete Harbor Maui Harbor Master Notice No. HMN-M 01.16 - Electronic Scheduling Procedures and Replace with Maui District Commercial Harbor Master Notice No. HMN-M 17-001 May 1, 2017.

Hawaii Harbor Master Notice No. HMN-M 01.16 is deleted and replaced with Maui District Commercial Harbor Master Notice No. HMN-M 17-001 May 1, 2017 as follows:

**Maui Harbor Master Notice (No. HMN-M 17-001)
Electronic (Web-Based) Scheduling of Vessel Berths by Agents and Vessel Schedulers
(May 1, 2017)**

"On January 1, 2016, Harbors Division, Maui District (Kahului, Kaunapau & Kaunakakai Harbors) adopted electronic web-based scheduling procedures to approve requests for a berth through Hawaii.PortCall.com. As of midnight January 1, 2016, the Harbor Districts stopped accepting paper berthing requests submitted on Vessel Booking Sheets.

With a year's experience and an upgrade to Hawaii.PortCall.com, in response to agents who asked for system enhancements, the Harbors Division released upgrades to Hawaii.PortCall.com released system upgrades for submitting recurring reservation requests; include vessel profiles to improve their workflow when preparing and submitting a berthing request; to inform agents of conflicts when reserving a pier; and, aid agents with design information regarding a berthing a vessel.

The enhancements require the Maui District Commercial Harbor Maui District (Kahului, Kaunapau & Kaunakakai Harbors) to revise its procedures and priorities when approving berthing reservations. Effective May 1, 2017 approvals through Hawaii.PortCall.com will be based on an agency's performance and harbor traffic as provided below:

1. Harbors Division, Maui District (Kahului, Kaunapali & Kaunakakai Harbors) – General

- a. Priorities for approving berths and mooring shall be pursuant to Hawaii Administrative Rule §19-42-6, and §19-42-89, as applicable.
- b. Requests to Reserve a Berth at Maui District (Kahului, Kaunapali & Kaunakakai Harbors) piers shall be based on the agency's performance and shall not be first come first serve, except when vessels arriving and departing at the same hour.
- c. The date and time when the agency made the reservation request for a berth as documented in Hawaii.PortCall.com will be considered in approving a request to Reserve a Berth.
- d. Approval to Book a request to Reserve a Berth shall be at the sole discretion of the Harbor Master or authorized representative as authorized pursuant to Hawaii Revised Statutes §266-1 and §266-2, and the applicable Hawaii Administrative Rule.

2. Authority.

Pursuant to Hawaii Administrative Rules §19-41-4, Delegation of Authority, §19-41-5, Implied Agreement, §19-42-1 Harbor Master; general authority, §19-42-6, Vessel Arrival and Departure schedules; and Hawaii Revised Statutes §266-1 and §266-2.

Pursuant to Hawaii Administrative Rule §19-42-1(b), Harbor Master; general authority, the Harbor Master orders agencies to submit their requests to Reserve a Berth through Hawaii.PortCall.com.

Definitions:

"Book" in Hawaii.PortCall.com is the confirmed reservation by the Harbor Master or authorized representative to approve an agency's request to Reserve a Berth in Hawaii.PortCall.com.

"Cancel Reservation" is the action by the agency or Harbor Master or authorized representative to remove a request to Reserve a Berth in Hawaii.PortCall.com.

"Closed" is actual date and time the vessel ties its first line to the assigned pier as recorded and entered into Hawaii.PortCall.com by the Harbor Master or authorized representative.

"Revoke" is the action by the Harbor Master or authorized representative to change or cancel an agency's Booking. The term will be changed to "Unbooked."

"Reserve Berth" or "Reservation Request" is the agency's request through Hawaii.PortCall.com to reserve a berth at a pier at any of the commercial

harbors under the jurisdiction of the Harbors Division through Hawaii.PortCall.com.

"Total Reserve Berths or Total Reservation Request" is the total of the number of requests an agency submits through Hawaii.PortCall.com to Reserve a Berth at any of the commercial harbors under the jurisdiction of the Harbors Division.

"Unbooked" is the action by the Harbor Master or authorized representative to change or cancel an agency's Booking (approved reservation) to a " Reserve Berth" or Reservation Request (pending approval).

3. Harbors Division, Maui District (Kahului, Kaunapau & Kaunakakai Harbors) – Priority for Approving and to Book A Reservation Request.

a. Priority for approving a request to Reserve a Berth and mooring.

Priority in approving an agency's request to Reserve a Berth and mooring shall be pursuant to Hawaii Administrative Rule §19-42-6 and §19-42-89, as applicable.

b. With the modification to the first come first serve practice when approving berthing requests, the Harbor Master or authorized representative is delegated the authority pursuant to §19-42-4, Delegation of authority to approve a request to Reserve a Berth and Book with due considerations and priority as follows:

a. Agency's performance measured in Hawaii.PortCall.com as the "Booking Rate." The "Booking Rate" is the percentage of an agency's "Closed" bookings over the agency's total "Request for Reservations" over the previous 365 days as posted and updated in Hawaii.PortCall.com.

b. Priority to vessels not governed by Hawaii Administrative Rules §19-42-89 shall be managed and controlled pursuant to this Harbor Master Notice through the Harbor Master or authorized representative pursuant to Hawaii Administrative Rule §19-41-4, §19-41-5, §19-42-1 and §19-42-6, and consideration and priority shall be as provided herein.

c. Approval of a request to Reserve a Berth ("Book").

a. Cargo Vessels.

1. Highest to lowest frequency of direct sailings of regular scheduled cargo vessels (for example: the weekly scheduled service has a vessel frequency of 52 voyages. Bi-weekly scheduled services have a vessel frequency of 26 voyages. Agents are informed that vessels with the weekly scheduled

voyages will have priority over the vessel with the bi-weekly scheduled service and lower frequency in voyages).

- 2. Highest to lowest frequency of non-weekly scheduled cargo (e.g. fuel, dry bulk, liquid bulk) vessels.*
- 3. Priority for scheduling of vessel movements shall be pursuant to §19-42-89 as applicable, and when not specifically governed by rule, at the discretion of the Harbor Master or authorized representative to manage and control the movement of vessels (e.g. arrivals, departures, and priorities, including the availability of tug to assist with the vessel movement).*
- 4. Approval to request to Reserve a Berth or Cancel a Reservation may be submitted up to three (3) years in advance. The Harbor Master or authorized representative will review and Book the Request (confirmed booking) not more than forty-five (45) calendar days in advance of the Request to Berth.*

b. Passenger Vessels.

- 1. Performance as determined by the agency's "Booking Rate" as calculated and posted in Hawaii.PortCall.com.*
- 2. Highest to lowest frequency of a named vessel "Closed" in Hawaii.PortCall.com.*
- 3. At the discretion by the Harbor Master or authorized representative to manage and control the movement of vessels (e.g. arrivals, departures) and effective use of a passenger terminal (turnaround ship where passengers unload at the end of a trip and reloads for the next trip as compared to a non-turnaround ship.).*
- 4. A request for a berth reservation or to Reserve a Berth shall not be more than three (3) years in advance of the requested berth."*

Mr. Gerald Yokouchi and Ms. Shayna Asuncion have been our project leaders with implementing *Hawaii.PortCall.com*. Harbor Division Schedulers [e.g. Harbor Masters, General Professionals, and Marine Cargo Specialists) have been prepared to transition agents to the new electronic scheduling procedures.