

AIR BAG RECALLS CAMPAIGN TALKING POINTS

- Nearly 70 million Takata air bag inflators are or will be under recall by 2019. This is the largest and most complex auto safety recall in U.S. history.
- A combination of time, environmental moisture and fluctuating high temperatures contribute to the degradation of the ammonium nitrate propellants in the inflators. Such degradation can cause the propellant to burn too quickly, rupturing the inflator module, and sending shrapnel through the air bag and into the vehicle's occupants.
- Certain model year Hondas and Acuras are at substantially higher risk of having faulty Takata air bags and need to get replacement air bags IMMEDIATELY.
- There have been 11 confirmed deaths in the United States due to faulty Takata air bags.
- NHTSA encourages all consumers to check their vehicle identification numbers (VINs) for open recalls by going to [nhtsa.gov/recalls](https://www.nhtsa.gov/recalls) and using our free VIN Look-Up Tool.
- If you have an open recall on your vehicle, get it fixed for FREE immediately at your nearest dealership.
- All vehicles with higher-risk inflators are listed on [nhtsa.gov](https://www.nhtsa.gov).
- Even if your vehicle is not currently under a recall, it could be affected in the future. To be notified of future recalls, sign up for e-mail alerts at [nhtsa.gov](https://www.nhtsa.gov).
- For information about air bag recalls, recalls in general, and to find answers to common questions, go to [nhtsa.gov](https://www.nhtsa.gov).

GENERAL FAQ

WHAT IS A RECALL?

A recall happens when a manufacturer or NHTSA determines that a vehicle, piece of equipment, car seat, or tire poses a safety risk.

WHAT SHOULD I DO IF MY CAR IS RECALLED?

Your dealer will fix your vehicle or piece of equipment for FREE. Get it taken care of as soon as possible.

HOW DO I FIND OUT IF THERE IS A RECALL ON MY CAR?

You can use NHTSA's free online look-up tool on [nhtsa.gov](https://www.nhtsa.gov) by inputting your VIN. You will also be notified by your manufacturer by mail.

WHERE DO I FIND MY VIN?

Your 17-digit VIN is located on the lower left side of your windshield (driver's side). You can also find it on your door jamb, your vehicle registration card, or your insurance card.

